

**Home-related – Triggered**

Home Name: \_\_\_\_\_ Inspection Number: \_\_\_\_\_ *(hard copy use only)*  
 Date: \_\_\_\_\_  
 Inspector ID: \_\_\_\_\_

**Definition / Description**
**Unsafe Environment:**

Any condition, circumstance, or influence surrounding and affecting the resident that may cause physical harm or risk of harm. The conditions below do not generally constitute an unsafe environment:

- clothes hangers on hand rails in a hallway
- thumb tacks on a cork board
- knives/gardening tools/knitting needles/buttons in a jar in an open room (such as an activity room)
- lighters
- a tub filled with water in tub room left unlocked while staff go to get a resident from their room
- non-hazardous topical creams and ointments on a treatment cart or at a resident's bedside table
- non-hazardous personal care products such as mouthwash with alcohol or spray deodorant, razors, etc.

There may be occasions, however, where the safety and security needs of one resident will affect other residents of the unit or home, especially where the home has segregated residents with behavioural issues. In these situations, the factors listed above may render the environment not safe or secure.

- For example, a resident who with Pica who has easy access to a cork board with thumb tacks, or a resident who exhibits aggressive and/or aversive behaviours and has access to knives could render the environment not safe/secure.
- If the residents use scissors and knives for crafts or other activities and there are no resident-specific issues (e.g. a resident who is very aggressive and who has access to these sharp implements), there is likely insufficient information to conclude that the home is not a safe and secure environment for residents.

**Secure Environment:**

An environment that gives or assures safety which includes freedom from doubt, anxiety, or fear. Examples include but are not limited to:

- The use of devices such as locks or other access control systems on doors or windows to deter or prevent unauthorized access or egress

- The use of personal assistance services devices to restrain a resident from causing serious bodily harm to self or others
- Measures adopted by the home to prevent emotional, financial, sexual, verbal or physical abuse
- Measures adopted by the home to prevent burglary, theft and the hiring of persons with criminal records.
- Measures for dealing with emergencies and procedures for evacuating and relocating the residents, and evacuating staff and others in case of an emergency.

**An Emergency:**

Sudden, unexpected, or impending situation that may cause injury, loss of life, damage to property, and/or interference with the normal activities of a person or business and which, therefore, requires immediate attention and remedial action.

The following events are considered emergencies requiring plans under section 230 of O. Reg. 79/10 LTCHA

- Fires
- Community disasters
- Violent outbursts
- Bomb threats
- Medical emergencies
- Chemical spills
- Situations involving a missing resident, and
- Loss of one or more essential services.

The following are also considered emergencies under section 107(1) of O. Reg. 70/10 LTCHA

- Unplanned evacuation
- Intake of evacuees
- Flooding
- Breakdown or failure of the security system
- Breakdown of major equipment or a system in the home that affects the provision of care or the safety, security or well-being of residents for more than 6 hours.

The exclusion of other types of emergencies from the regulation does not mean that a home is exempt from preparing a plan to deal with them. The home is to identify and assess other potential hazards and risks that may arise within the home or in the surrounding vicinity or community.

**Hazardous Substance:**

A product that contains a substance, used by a consumer, that has the properties of one or more of the following:

- Toxic product

- Corrosive product
- Flammable product, or
- Quick skin bonding adhesive.

The advertising, sale and importation of hazardous products are regulated under the *Hazardous Products Act* (Canada) (HPA). The legislation defines "hazardous product" as meaning any prohibited product, restricted product or controlled product. These terms are in turn defined as follows:

"Restricted products" are defined under the HPA as meaning any product, material or substance included in Part II of Schedule I. Chemical products are restricted products under the HPA. They are defined in the *Consumer Chemicals and Containers Regulations, 2001* (the CCCR Regulation) under the HPA as meaning (with some exceptions) a product used by a consumer that has the properties of one or more of the following:

"Toxic product" is defined in the CCCR as meaning a chemical product that:

- is capable of causing a lethal effect on a human
- is capable of causing a serious and irreversible but non-lethal effect on a human, such as a depressed level of consciousness, muscular weakness or paralysis, acute renal or hepatic failure, arrhythmia, hypotension, dyspnea, respiratory depression, pulmonary edema or optic neuritis, or
- is identified in Part 1 of the CCCR as a Category 1 toxic product.

"Corrosive product" is defined in the CCCR as meaning a chemical product that:

- is capable of inducing necrosis or ulceration of epithelial tissue
- is capable of causing an erythema or edema of the skin, corneal or iris damage or conjunctival swelling or redness, or
- is identified in Part 2 of the Regulation as a Category 2 corrosive product.

"Flammable product" is defined in the CCCR as meaning a chemical product that is capable of:

- spontaneous combustion
- becoming flammable when in contact with air, or
- having a flash point below 60 degrees C or a flame projection greater than 15 cm or exhibiting a flashback.

"Quick skin bonding adhesive" is defined in the CCCR as meaning a Category 4 adhesive set out in Part 4 that has properties similar to an alkyl cyanoacrylate adhesive and that is capable of bonding skin with skin instantly or nearly instantly.

**Use**

This IP is a home-related triggered task, used to review safety and security during the annual inspection of the LTC home.

The inspector may also select and complete this IP when a concern(s) related to safety and security is raised while conducting any type of inspection.

The inspection focuses on the licensee's obligations to ensure that rules are complied with relating to:

- Hazardous substances
- Maintenance services
- Doors
- Elevators
- Windows
- Bedrails
- Communication response systems
- Air temperature control
- Water temperature control
- Lighting
- Generators
- Emergency plans

**Note:** There is transitional regulation related to this IP. Inspector(s) will identify any non-compliance related to the transitional regulations through Ad Hoc Notes. LTCHA, r.10 (2)

**Procedure**

Each section within this IP contains statements that provide guidance to the inspector in the collection of information during an inspection and may not be applicable in every situation. The information collected will be used to determine whether a home is in compliance with the LTCHA.

**During the Annual Inspection:**

1. Assigned inspector(s) will open and complete the triggered task, using one (1) IP only.
2. Only the relevant sections and questions that are applicable will be answered.
3. The inspector must document evidence to support non-compliance in the 'Note' section when answering 'No'.

**PART A:**

Determine through observation, interview and record review, whether the home provides a safe and secure environment. In particular, review for the following:

- Properly labelled hazardous substances that are inaccessible to residents
- The home, furnishings and equipment are maintained in a safe condition and good state of repair

- Water in the bathtubs, showers and hand basins used by residents is not greater than 49 degrees Celsius
- Doors, elevators, locks and windows that prevent or minimize potential negative outcomes for residents who exhibit unsafe wandering and/or elopement behaviour
- Shared rooms with curtains to allow each resident to have full visual privacy
- Grab bars in resident shower areas to promote, supplement or enhance the resident's function and/or safety
- Measures to minimize the risk of entrapment and other safety issues when bedrails are used
- Operation of equipment in accordance with manufacturer's recommendations and resident need to prevent accidents
- A functioning communication and response system where residents have a means of directly contacting caregivers from all areas of the home including the bedroom, bathroom, and shower areas (note transition time of 12 months for all areas)
- An air temperature that is a minimum of 22 degrees Celsius in all areas of the home including resident rooms, dining areas, and common areas
- Hot weather related illness prevention and management plan
- Separate cooling area for every 40 residents, if there is no central air conditioning
- Adequate lighting for residents to safely perform tasks
- Back-up power supply from a generator in the event of a power outage
- A written emergency plan including procedures for evacuating and relocating residents and staff.

Information Gathering			
Notes			

**Hazardous Substances**

No.	Yes	No	N/A	Question	Act/Reg.
1.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are all hazardous substances labelled properly and kept inaccessible to residents at all times?	<b>r. 91</b>
Notes					

**Maintenance Services**

No.	Yes	No	N/A	Question	Act/Reg.
2.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Has the licensee ensured that the home, furnishings and equipment are maintained in a safe condition and good state of repair?	<b>s. 15 (2) (c)</b>
Notes					

**Doors**

No.	Yes	No	N/A	Question	Act/Reg.
3.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are the doors leading to stairways and to the outside of the home kept closed and locked?	<b>r. 9 1. i</b>
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
4.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are the doors leading to stairways and to the outside of the home equipped with a door access control system that is on at all times?	<b>r. 9 1. ii</b>
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
5.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are the doors leading to stairways and to the outside of the home equipped with an audible door alarm that allows calls to be cancelled only at the point of activation and is connected to: (A) the resident-staff communication and response system, <b>or</b> (B) an audio visual enunciator that is connected to the nurses' station nearest to the door and has a manual reset switch at each door?	<b>r. 9 1. iii A and B</b>
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
6.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are all doors leading to non-residential areas equipped with locks to restrict unsupervised access to those areas by residents?	<b>r. 9. 2</b>
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
7.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If there are locks on bedrooms, washrooms, toilet or shower rooms, are the locks designed and maintained so that they can be readily released from the outside in an emergency?	<b>r. 9. 3</b>
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
8.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are all exit door alarms connected to a back-up power supply or if the home does not have a generator, do staff monitor the exit doors in accordance with the procedures set out in the emergency plans?	<b>r. 9. 4</b>
<b>Notes</b>					

**Elevators**

No.	Yes	No	N/A	Question	Act/Reg.
9.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	As of July 1, 2011, are the elevators equipped to restrict access to areas that are not to be accessed by residents?	r. 10 (1)
<b>Notes</b>					

**Windows**

No.	Yes	No	N/A	Question	Act/Reg.
10.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are outdoor windows that are accessible to residents screened and their opening restricted to 10 centimetres (4 inches)?	r. 16
<b>Notes</b>					

**Shower grab bars**

No.	Yes	No	N/A	Question	Act/Reg.
11.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Does each resident shower have at least two easily accessible grab bars, one grab bar located on the same wall as the faucet and one grab bar located on the adjacent wall?	r. 14
<b>Notes</b>					

**Compliance with manufacturers' instructions**

No.	Yes	No	N/A	Question	Act/Reg.
12.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do staff use all equipment, supplies, devices, assistive aids and positioning aids in accordance with manufacturers' instructions?	r. 23
<b>Notes</b>					

**Bed rails**

No.	Yes	No	N/A	Question	Act/Reg.
13.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Where bed rails are used, has the resident been assessed and his or her bed system evaluated in accordance with evidence-based practices, and if there are none, in accordance with prevailing practices to minimize risk to the resident?	r. 15 (1) (a)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
14.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Where bed rails are used, are steps taken to prevent resident entrapment, taking into consideration all potential zones of entrapment?	r. 15 (1) (b)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
15.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Where bed rails are used, are other safety issues related to the use of bed rails addressed, including height and latch reliability?	r. 15 (1) (c)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
16.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are the residents' beds equipped with a firm, comfortable mattress that is at least 10.16 centimetres (5 inches) thick unless contraindicated by the resident's plan of care?	r. 12 (2) (a)
<b>Notes</b>					

**Communication and Response System**

No.	Yes	No	N/A	Question	Act/Reg.
17.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can the resident-staff communication and response system be easily seen, accessed and used by residents, staff and visitors at all times?	r. 17 (1) (a)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
18.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is the resident-staff communication and response system on at all times?	r. 17 (1) (b)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
19.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Does the resident-staff communication and response system clearly indicate when activated where the signal is coming from?	r. 17 (1) (f)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
20.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If the resident-staff communication and response system uses sound to alert staff, is it properly calibrated so that the level of sound is audible to staff?	r. 17 (1) (g)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
21.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Can the resident-staff communication and response system calls be cancelled only at the point of activation?	r. 17 (1) (c)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
22.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is the resident-staff communication and response system available	r. 17 (1) (d)

				at each bed, toilet, bath and shower location used by residents?	
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
23.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	As of July 1, 2011, is the resident-staff communication and response system available in every area accessible by residents?	r. 17 (1) (e)
<b>Notes</b>					

### Air Temperature and Cooling

No.	Yes	No	N/A	Question	Act/Reg.
24.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is the temperature in the home maintained at a minimum of 22 degrees Celsius?	r. 21
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
25.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Has the licensee ensured that the written hot weather related illness prevention and management plan that meets the needs of the residents: <ul style="list-style-type: none"> <li>• is developed in accordance with evidence-based practices and, if there are none,</li> <li>• in accordance with prevailing practices, and implemented when required to address the adverse effects on residents related to heat?</li> </ul>	r. 20 (1)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
26.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If central air conditioning is not available in the home, is there at least one separate designated cooling area available for every 40 residents?	r. 20 (2)
<b>Notes</b>					

### Water Temperatures

No.	Yes	No	N/A	Question	Act/Reg.
27.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Has the licensee ensured that procedures are developed and implemented to ensure that the temperature of the water serving all bathtubs, showers and hand basins used by residents is: <ul style="list-style-type: none"> <li>• 49 degrees Celsius or less, and</li> <li>• controlled by a device, inaccessible to residents, that regulates the temperature?</li> </ul>	r. 90 (2) (g)

<b>Notes</b>	
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No.	Yes	No	N/A	Question	Act/Reg.
28.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is immediate action taken to reduce the water temperature in the event that it exceeds 49 degrees Celsius?	<b>r. 90 (2) (h)</b>
<b>Notes</b>					

**Lighting**

No.	Yes	No	N/A	Question	Act/Reg.
29.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are the lighting requirements set out in the lighting table maintained?	<b>r. 18</b>
<b>Notes</b>					

**Generators**

No.	Yes	No	N/A	Question	Act/Reg.
30.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is the home served by a generator that is available at all times that has the capacity to maintain, in the event of a power outage, the heating system?  <b>Exceptions:</b> Homes with Class D beds that were upgraded in accordance with the Upgrade Option Guidelines and homes with Class B or C beds are not required to comply until December 31, 2016 unless they are redeveloped under the “Long-Term Care Home Renewal Strategy” sooner. Homes with Class D beds that were not upgraded are not required to comply.	<b>r. 19 (1) (a)</b>
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
31.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is the home served by a generator that is available at all times that has the capacity to maintain, in the event of a power outage, the emergency lighting in hallways, corridors, stairways and exits?  <b>Exceptions:</b> Homes with Class D beds that were upgraded in accordance with the Upgrade Option Guidelines and homes with Class B or C beds are not required to comply until December 31, 2016 unless they are redeveloped under the “Long-Term Care Home Renewal Strategy” sooner. Homes with Class D beds that were not upgraded are not required to comply.	<b>r. 19 (1) (b)</b>
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
32.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is the home served by a generator that is available at all times that	<b>r. 19 (1) (c)</b>

				has the capacity to maintain, in the event of a power outage, essential services, including: <ul style="list-style-type: none"> <li>• dietary services equipment required to store food at safe temperatures and prepare and deliver meals and snacks,</li> <li>• the resident-staff communication and response system,</li> <li>• elevators and life support, and</li> <li>• safety and emergency equipment?</li> </ul> <p><b>Exceptions:</b> Class D beds that were upgraded in accordance with the Upgrade Option Guidelines and Class B or C beds are not required to comply until December 31, 2016 unless they are redeveloped under the “Long-Term Care Home Renewal Strategy” sooner. Homes with Class D beds that were not upgraded are not required to comply.</p>	
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
33.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If the licensee is not required to have a generator that is available at all times, does the home have guaranteed access to a generator that will be operational within 3 hours of a power outage and that can maintain the heating system, emergency lighting in hallways, corridors, stairways and exits and essential services including: <ul style="list-style-type: none"> <li>• dietary services equipment required to store food at safe temperatures and prepare and deliver meals and snacks,</li> <li>• the resident-staff communication and response system,</li> <li>• elevators and life support, and</li> <li>• safety and emergency equipment?</li> </ul> <p><b>Note:</b> This applies to Class D beds that were upgraded in accordance with the Upgrade Option Guidelines, class D beds that were B, C or D beds that were upgraded.</p>	<b>r. 19 (4)</b>
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
34.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Is the home a safe and secure environment for its residents?	<b>s. 5</b>
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
35.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Has the licensee fully respected and promoted the resident's right to live in a safe and clean environment?	<b>s. 3 (1) 5</b>
<b>Notes</b>					

**Emergency Plans**

No.	Yes	No	N/A	Question	Act/Reg.
36.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Has the licensee ensured that the emergency plans for the home are in writing?	r. 230 (2)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
37.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	In developing the emergency plans, did the licensee: <ul style="list-style-type: none"> <li>(a) consult with the relevant community agencies, partner facilities and resources that will be involved in responding to the emergency, and</li> <li>(b) ensure that hazards and risks that may give rise to an emergency impacting the home are identified and assessed, whether the hazards and risks arise within the home or in the surrounding vicinity or community?</li> </ul>	r. 230 (3) (a) and (b)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
38.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do the emergency plans provide for dealing with the following: <ul style="list-style-type: none"> <li>i. fires</li> <li>ii. community disasters</li> <li>iii. violent outbursts</li> <li>iv. bomb threats</li> <li>v. medical emergencies</li> <li>vi. chemical spills</li> <li>vii. situations involving a missing resident, and</li> <li>viii. loss of one or more essential services?</li> </ul>	r. 230 (4) 1 (i-vii)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
39.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do the emergency plans provide for: <ul style="list-style-type: none"> <li>• Evacuation of the home, including a system in the home to account for the whereabouts of all residents in the event that it is necessary to evacuate and relocate residents and evacuate staff and others in case of an emergency?</li> </ul>	r. 230 (4) 2
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
40.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do the emergency plans provide for: <ul style="list-style-type: none"> <li>• Resources, supplies and equipment vital for the emergency</li> </ul>	r. 230 (4) 3

				response being set aside and readily available at the home?	
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
41.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do the emergency plans provide for: <ul style="list-style-type: none"> <li>• Identification of the community agencies, partner facilities and resources that will be involved in responding to the emergency?</li> </ul>	r. 230 (4) 4
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
42.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Do the emergency plans address the following components: <ol style="list-style-type: none"> <li>1. Plan activation</li> <li>2. Lines of authority</li> <li>3. Communications plan</li> <li>4. Specific staff roles and responsibilities?</li> </ol>	r. 230 (5)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
43.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are the emergency plans for the home evaluated and updated at least annually, including the updating of all emergency contact information?	r. 230 (6)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
44.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Has the home: <ol style="list-style-type: none"> <li>(a) tested the emergency plans related to the loss of essential services, fires, situations involving a missing resident, medical emergencies and violent outbursts on an annual basis, including the arrangements with the community agencies, partner facilities and resources that will be involved in responding to an emergency</li> <li>(b) tested all other emergency plans at least once every three years, including arrangements with community agencies, partner facilities and resources that will be involved in responding to an emergency</li> <li>(c) conducted a planned evacuation at least once every three years, and</li> <li>(d) maintained a written record of the testing of the emergency plans and planned evacuation and of the changes made to improve the plans?</li> </ol>	r. 230 (7) (a) (b) (c) (d)
<b>Notes</b>					

No.	Yes	No	N/A	Question	Act/Reg.
45.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Are all arrangements with community agencies, partner facilities and resources that will be involved in responding to emergencies kept current?	<b>r. 230 (8)</b>
<b>Notes</b>					

Based on information collected during the inspection process, the inspector may determine the need to select and further inspect other related care/services areas. When this occurs, the inspector will document reason(s) for further inspection in Ad Hoc Notes, select and complete other relevant IPs related to Safe and Secure Home, for example:

- Accommodation Services – Housekeeping
- Accommodation Services – Laundry
- Accommodation Services – Maintenance
- Critical Incident Response
- Dignity, Choice and Privacy
- Infection Prevention and Control
- Personal Support Services
- Prevention of Abuse, Neglect and Retaliation
- Quality Improvement
- Reporting and Complaints
- Training and Orientation